## PATsmart™ SoloVPE® System

# **Service Permission Guidelines**

Guidelines

#### **Overview**

The purpose of this document is to outline the necessary computer access and software configurations to be provided for a VPT Support Specialist to successfully perform a service on the PATsmart™ SoloVPE® System. These configurations are in reference to SoloVPE Software Version 3.X.XXX.X.

Please note that a service cannot be completed if these requirements are not met.

Failure to comply will result in a minimum cancellation fee of \$1,800.00.

Sign and date below to accept the responsibility for fulfilling these requirements prior to the arrival of our VPT Support Specialist.

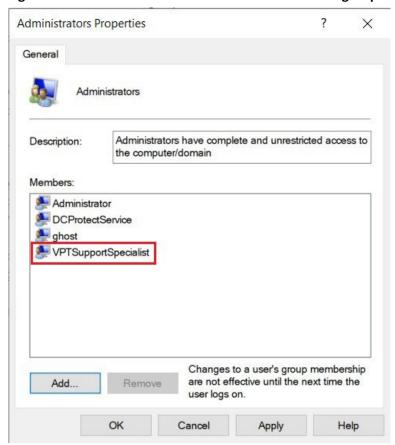
pany Representative:			
Print Name	Signature		Date
		Initial: _	Date:
			CF0309 eRev. 3.0 10/14



### **Windows NTFS Permission Requirements**

The VPT Support Specialist must have administrative access to complete a service. Repligen recommends creating a local administrator account for the VPT Support Specialist.

Figure 1. Confirmation that account is in administrator group.



If a local administrator account cannot be provided, a non-administrative account may be provided; however, proper Windows NTFS permissions must be granted to the account, and a company representative with administrative access must be available during the service. See File Folder Security Matrix below. This is due to user account control (UAC) settings of the computer—a Windows security feature. If enabled, as recommended, UAC settings may prevent VPT Support Specialists from accessing software applications or making changes with their standard user account.

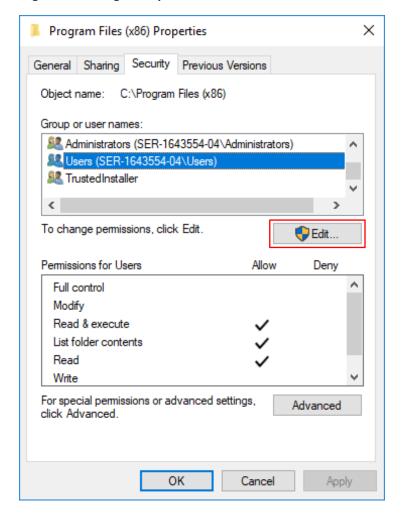
It is the responsibility of the customer's information technology (IT) group to properly implement and administer the appropriate permissions to the VPT Support Specialist's account prior to service.

Initial:	Date:	

File/Folder Security Matrix			
SoloVPE Configuration Information			
File or Folder	Description	NTFS Security	
C:\Program Files (x86)\CTECH\SoloVPE\Documents	SoloVPE Documentation Folder	Read & Execute List Folder Contents Read	
C:\Program Files (x86)\CTECH\SoloVPE\Hooks	C:\Program Files (x86)\CTECH\SoloVPE\Hooks SoloVPE Hooks Folder		
C:\Program Files (x86)\CTECH\SoloVPE\Help SoloVPE Help Folder		Read & Execute List Folder Contents Read	
C:\Program Files (x86)\CTECH\SoloVPE\Images SoloVPE Image Folder		List Folder Contents Read	
C:\ProgramData\CTECH\SoloVPE\Solo3.db	SoloVPE System Configuration Data	Read & Execute List Folder Contents Read Write	
(Default Save Path)\SoloVPE Serial Number — Date — Company Name — Location — Type of Service	SoloVPE Service Folder	Full Control	
QVCA Configuration Information			
File or Folder	Description	NTFS Security	
C:\Program Files (x86)\CTech\QVCA	Validate VPE System Folder	Read & Execute List Folder Contents Read	

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Figure 2. Setting NTFS permissions for vendor account.



#### PATsmart™ SecureVPE™ Software Permissions

The VPT Support Specialist account must have appropriate SecureVPE secure points configured via the SecureVPE software. SecureVPE controls access to the SoloVPE and QuickVCA (QVCA) software applications, to which access is required to successfully perform a service. The necessary secure points are listed in the SoloVPE Security Matrix below.

Initial: \_\_\_\_\_ Date: \_\_\_\_

SoloVPE Security Matrix		
Group	Privilege	Vendor Account
	SoloVPE Software Access	x
Application	SoloVPE Administration Access	x
	SecureVPE Access	
	Method Modification Rights Enabled	x
	Advanced Settings Access Enabled	x
Method	DAQ View Enabled	
	DAQ View Optional	
	Force Disable QSlope Alerts	
	Report Sidebar Button	x
	Manual Sidebar Button	х
	Section Sidebar Button	х
	Analyze Sidebar Button	х
Cidaba	Quick Survey Sidebar Button	х
Sidebar	Quick Slope Sidebar Button	x
	EC Library Sidebar Button	х
	Home Sidebar Button	x
	New Run Sidebar Button	x
	Save Data Sidebar Button	x
	Factor Scale Toolbar Button	х
	Clear Rectangles Toolbar Button	х
	Slope Tool Toolbar Button	x
	Arrange Graphs – HB	х
Toolbar	Arrange Graphs – HT	Х
	Arrange Graphs – VR	Х
	Arrange Graphs – VL	Х
	Volume Calculator Toolbar Button	Х

Initial:	Date:	

SoloVPE Security Matrix (cont.)		
Group	Privilege	Vendor Account
	Manual eSignature Toolbar Button	х
Toolbar (continued)	Quick Check Toolbar Button	х
(commute)	Plugins Enabled	х
Poport	Report Modification Rights Enabled	
Report	QSlope Report Options Enabled	
	Measurement Continuation Allowed	х
	Set Zero Allowed	х
	Quick Check Administrator Access	х
	Optimize Coupler Access	х
	Set Zero Wizard Access	х
Administration	Manual Limit Override Access	
	EC Edits Allowed	
	Allow Default Path Subfolders	х
	Force Data Save Default Path	
	Force Method Save Default Path	
	Coupler Check Access	х
	Autosave Optional	
Automi	Incremental Autosave Enabled	
Autosave	Force Autosave Default Path	
	Prevent Autosave to Local Hard Drive	
	eSign Override Rights Enabled	
	eSignatures Enabled	х
	eSign Quick Check Event Optional	
eSign	Post Manual eSign Save Required	
	eSign Pre-Save Event Optional	
	eSign Quick Methods Optional	
	eSign EC Events Optional	

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Initial:	Date:	

SoloVPE Security Matrix (cont.)		
Group	Privilege	Vendor Account
	Inactivity Timer Enabled	
Security	Perimeter Authentication Enabled	
	Admin Override Rights Enabled	
QuickVCA Securi	ity Matrix	
Group	Privilege	Vendor Account
Application	QVCA Software Access	Х
oSign	QVCA eSign Enabled	х
eSign	QVCA Post Manual eSign Save Required	
Method	QVCA Method Modification	
Report	QVCA Report Modification Rights Enabled	
	QVCA Autosave Optional	
Autosava	QVCA Incremental Autosave Enabled	
Autosave	Autosave  QVCA Force Autosave Default Path	
	QVCA Prevent Autosave to Local Hard Drive	
Security	QVCA Perimeter Authentication Enabled	
	QVCA Allow Default Path Subfolders	
Administration	QVCA Force Data Save Default Path	
	QVCA Force Method Save Default Path	

If there are any questions or concerns regarding configuration of the vendor's account and/or security permissions, please contact Repligen's analytics support at +1 908-707-1201 at least 24 hours prior to the appointment.

Initial:	Date:	